

MH 78:44/1

MOH Circular No. 64/2025

10 October 2025

Licensees of Outpatient Medical Service By Remote Provision

NOTICE OF MODIFICATION OF LICENCE CONDITIONS FOR REMOTE PROVISION OF OUTPATIENT MEDICAL SERVICE (“OMS”) UNDER THE HEALTHCARE SERVICES ACT 2020 (“HCSA”)

We refer to the MOH Circular No. 52/2025 (“**MOH Circular**”) titled “Notice Of Proposed Modification Of Licence Conditions For Remote Provision Of Outpatient Medical Service (“**OMS**”) Under The Healthcare Services Act 2020 (“**HCSA**”)” dated 25 August 2025, which gave notice of the Director-General of Health’s proposal to modify the conditions (“**LC**”) of your licence granted under the HCSA (“**Licence**”).

2. The Director-General of Health hereby directs that you give effect to the modifications to the LC, as set out in **Annex A** (with modifications marked-up), by **17 October 2025**.

3. The modified LC, when implemented, shall be read and construed with the requirements stipulated in the HCSA and its Regulations. All other licence conditions applicable to you shall remain unchanged and in full force and effect (unless superseded by the modified LC).

4. A breach of the modified LC, when implemented, may result in regulatory action being taken against you under section 20 of the HCSA, including but not limited to —

- (a) suspension or revocation of the Licence;
- (b) shortening the term of the Licence;
- (c) a direction requiring you to rectify the contravention, or prevent a recurrence of the contravention; and/or
- (d) a direction requiring you to pay a financial penalty.

5. Should you require any further information or clarification, please email us at HCSA_Enquiries@moh.gov.sg.

A handwritten signature in black ink, consisting of several vertical and diagonal strokes, followed by a small dot.

PROFESSOR KENNETH MAK
DIRECTOR-GENERAL OF HEALTH
MINISTRY OF HEALTH

ANNEX A: Licence Conditions for Remote Provision of Outpatient Medical Service

LICENCE CONDITIONS FOR REMOTE PROVISION
OF OUTPATIENT MEDICAL SERVICE



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CONDITIONS FOR REI